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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 8-33/PDP-CFA/2013-14/2

Dated: 26.12.2013

To

CGMs all Telecom Circles/ Major District
CGM ITPC, Pune

Sub: Migration of zero / reduced monthly fixed charges plans Customers under landline Services in Rural areas to corresponding General Plan – reg.

Please refer to this office letter No.3-18/2005-R&C (Pt.IV), dated:17.07.2008 (circular No. 25) by Tariff & costing section, where in zero / reduced monthly charges landline plans were introduced in rural areas exchange system capacity is less than 1000 lines for a promotional period of 90 days w.e.f.01.08.2008.The following two options of the plan were offered:

Particular	Option-I	Option-II
Lump-sum charges (Non-Refundable)	Rs.250	Nil
Fixed monthly charges for one year from date of installation	Nil	Rs.20
Fixed monthly charges for two year from date of installation	Nil	Rs.20
Free call in MCU	Nil	20
Validity	24 months	-
Unit rate inclusive of service Tax	Rs.1.00	Rs.1.00

Also reference is invited to letter. No. 10-1/Misc-R&C (CFA), dt. 04.03.2013 (circular no. 68/12-13) by Tariff & costing section, where in it was clarified that no extension regarding continuation of these plans beyond validity period was ever granted by this office.

It is observed that still many customers exist in these two plans across country. It clearly indicates that the action for migration of customers to general plan / plan chosen by customers has not been taken by circles concerned. Circle may inform why these two plans are still working.

Therefore the existing customers in these two plans shall be migrated to corresponding General plan applicable in that area w.e.f. 1.1.2014. Action to this effect will be taken by CGM ITPC through CDR Data Centre concerned immediately.

S Singh
AGM (PDP)-CFA

Copy to:
1. Dir (CFA) for information please.
2. PGM (NWP-BB/PDP-CFA)
3. GM (Fin-CFA)